# USPS Ship The Next Generation Package Platform



# The Next Generation Package Platform: USPS Ship



# Working Towards Streamlined Enrollment

Simple onboarding to enroll in USPS Ship through the Customer Onboarding Portal (COP)



#### **Individual Package Postage**

Packages priced timely and accurately using weight, dimensions, entry, packaging captured from Mail Processing Equipment



#### **Advanced Pricing Logic**

Maximizes number of packages priced and results in fewer rejected packages and corrections files



#### **Postage Adjustments**

Automated postage adjustments compares manifested attributes to validate postage



#### **End to End Visibility**

Access your daily transactions and assessment details through online reports



#### **Customizable Data Feeds**

Subscribe to and tailor data feeds for package level details, transaction details, and more



### **Streamlined Enrollment: Onboarding Process**

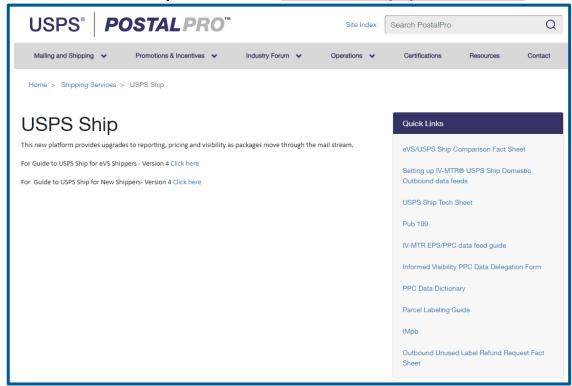
#### **New Shippers**

- Access Customer Onboarding Portal (COP) via Business Customer Gateway (BCG)
- Contact Sales Rep/TIS to complete the process

#### eVS shippers migrating to USPS Ship

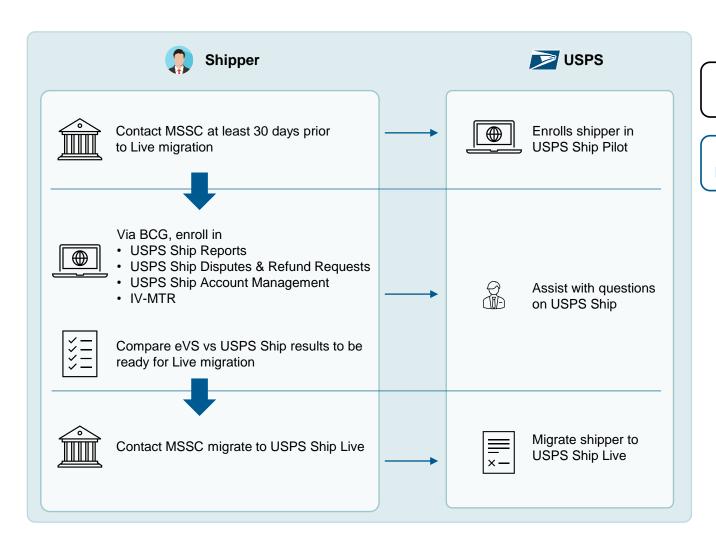
- Contact MSSC
  - Migration team will consist of at least sales rep, Technical Integration (TIS), Product/Payment
- USPS Ship Pilot status
  - Enroll in USPS Ship Pilot at least 1 month prior to enrolling in USPS Ship Live
  - eVS status will remain "Live" while enrolled in USPS Ship Pilot
  - Shippers need to enroll in USPS Ship Reports, USPS Ship Disputes and Refund Requests, USPS Ship Account Management, and IV-MTR via BCG
- USPS Ship Live status
  - Shippers migrating from eVS must go Live on the 1<sup>st</sup> of the month
  - eVS status will become "Parallel" when enrolled in USPS Ship Live

#### PostalPro Ship Guides: <u>USPS Ship | PostalPro</u>





# **Streamlined Enrollment: Migration Journey**



**Existing** 

**Pending Enhancements** 



Reports

- · Pilot mailer data for manifest processing
- Pilot mailer data for monthly assessments
- Pilot mailer data for census / verifications



· Ability to submit Unused Label Refund requests

**USPS Ship** Disputes and Refunds

- Monthly assessment totals on 8<sup>th</sup> of month
- · Ability to dispute pending assessments until the 14th of the month



- Customizable data feeds
- Multiple data file formats and delivery methods



- Shipper utilizes meter provided by payer for third-party transactions
- · Authorized shippers can then ship on behalf of payer



# **Advanced Pricing Logic: Available Products**

#### **Domestic Packages**

- Outbound Packages
  - Priority Mail
  - Priority Mail Express
  - Ground Advantage
  - Parcel Select
  - USPS Marketing Mail
  - Bound Printed Matter
  - Library Mail
  - Media Mail
- Returns Packages
  - Parcel Return Service (PRS)
  - USPS Returns
  - Express Mail Returns
  - Priority Mail Returns

#### **International Packages**

- Priority Mail Express International (PMEI)
- Priority Mail International (PMI)
- First-Class Package International Service (FCPIS)
- Global Express Guaranteed (GXG)

All products available to be paid and validated through USPS Ship



# **Advanced Pricing Logic: One Platform**

#### **USPS Ship – One platform for all USPS packages**

Use one platform for postage payment, adjustments, and reporting for all package types and payment methods

USPS Ship verifies Domestic, International and Returns packages sent through:

- Manifest
- PC Postage
- Click-N-Ship v2



# **Advanced Pricing Logic: Process**

USPS Ship provides package-level detail and significantly improves manifest processing, package pricing, verification, and payment for commercial manifest shippers.

#### **Manifest Postage**

Original postage re-calculated from rate ingredients provided in the manifest file

Charged at the time the manifest file is received / processed

#### **Census Attribute Assessments**

Recalculated Manifest Postage compared to attribute data for packages – if over/under paid outside threshold – refunded or assessed additional postage

- Validate Entry / Zone
- Weight
- Packaging
- Dimensions

#### **Monthly Assessments**

- Un-manifested packages
- Duplicate packages
- IMpb non-compliance
- Statistical Quality Assessment

Additional manifest files required by 7<sup>th</sup> of the month Assessments close on the 8<sup>th</sup> of the month Additional postage paid on the 15<sup>th</sup> of the month



# Postage Adjustments: Create Shipping Labels

Shippers can create shipping labels using your own software or purchase commercial off the shelf software or connect to USPS APIs

Submit manifest files to USPS Ship for postage payment. USPS Ship charges payment when the manifest file is received





# Postage Adjustments: Submit Manifest

Submit manifest files including weight, dimensions, packaging, entry, postage and payment method for each package

USPS Ship manifest submission process is the same as eVS manifest submission process – No changes for you!

USPS Ship validates and prices each package using claimed rate ingredients (weight, dimensions, packaging, entry)

USPS Ship advanced pricing logic resolves common errors to price as many packages as possible

Postage is calculated for each package in the manifest, and is automatically charged to your Enterprise Payment Account daily



# Postage Adjustments: Manifest Postage

#### Pay for postage once manifest is submitted

USPS Ship auto-corrects common mistakes in your manifest file up front to avoid postage failures. You'll have more priced packages and fewer corrections files to submit. That's less work for you!

You can view all auto-correction details through the Postage Error Warning data feeds.



# Individual Package Postage: Accurate and Timely Adjustments

#### Postage adjustments calculated and provided

Postage adjustments for your packages are identified using calibrated Mail Processing Equipment and provided to you in a timely manner.

You can review any postage discrepancies and root causes in the online reports.





# Individual Package Postage: Pay for Postage and Adjustments

#### Pay for postage

Postage is charged to your enterprise payment account

Adjustments and refunds are applied to the same account and payment method

You can view postage, adjustment, and refund transactions on the Transaction History Report, EPS, or in your data feeds from IV-MTR

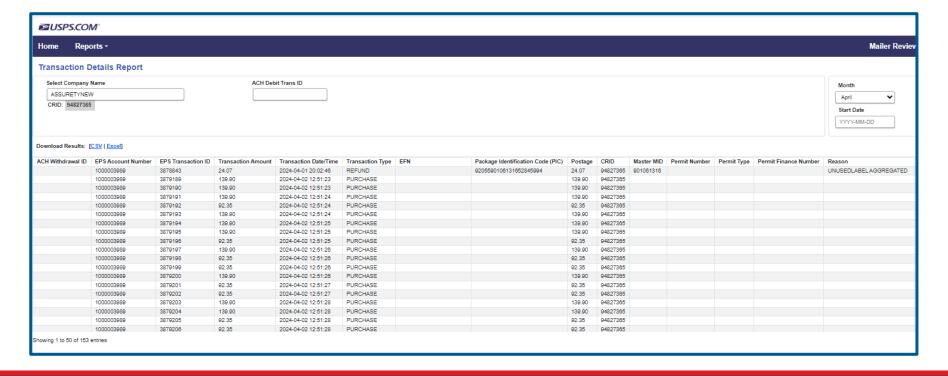


### Individual Package Postage: Refunds for Overpayment

#### **NEW FEATURE:** Receive refunds for overpaid packages

USPS Ship issues refunds for validated overpaid packages.

Your Enterprise Payment Account will be refunded, and details are available for your review in the online reports and IV-MTR data feeds.

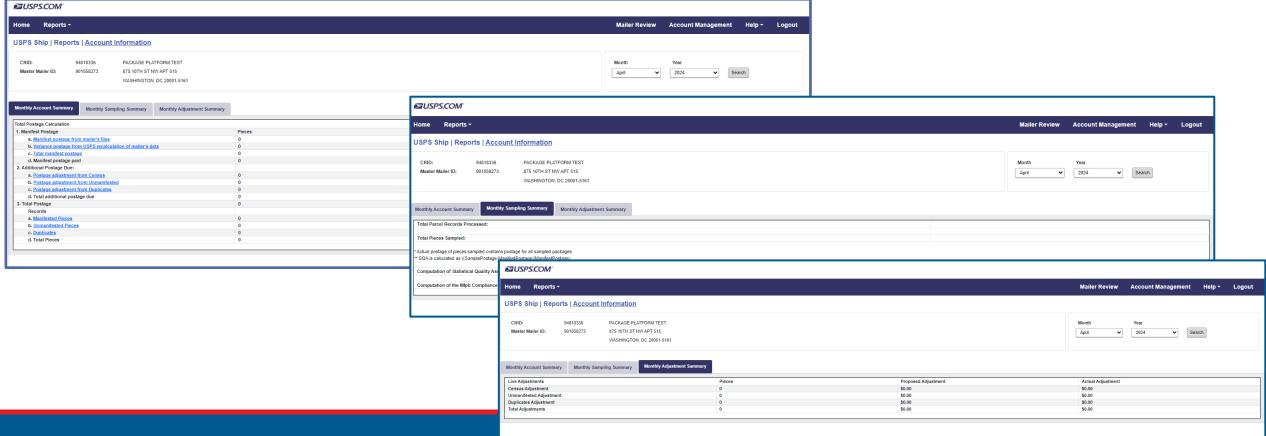


# **End to End Visibility: Online Reports**

#### Want to review your charges and adjustments online? Want to see a summary of your shipping activity?

Online reports offer summary and detailed reports for your convenience. Reports can be exported to view offline at your leisure.

Your landing page allows you to review your monthly manifest activity results on the Monthly Account Summary tab, SQA/Sampling results on the Monthly Sampling Summary tab, and adjustment results on the Monthly Adjustment Summary tab.





### **Customized Data Feeds: Tailored Views**

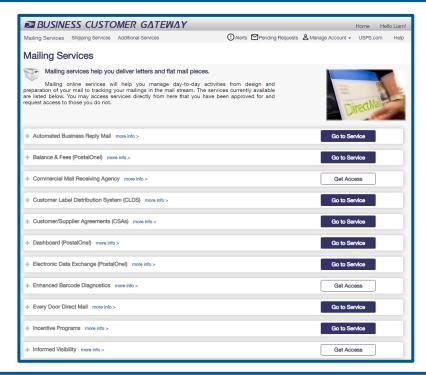
#### Choose data, choose frequency, choose format

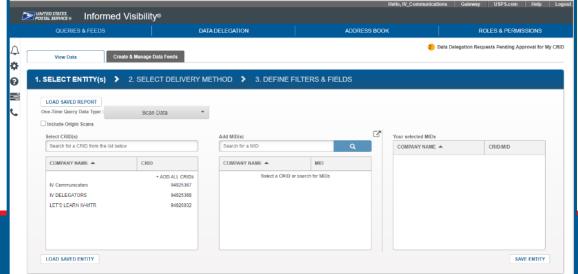
Choose what data you get, how often it's sent, and in what format for package transactions and adjustments.

Customize optional data feeds to select format, fields, and frequency for Manifest Details, Postage, and Adjustments

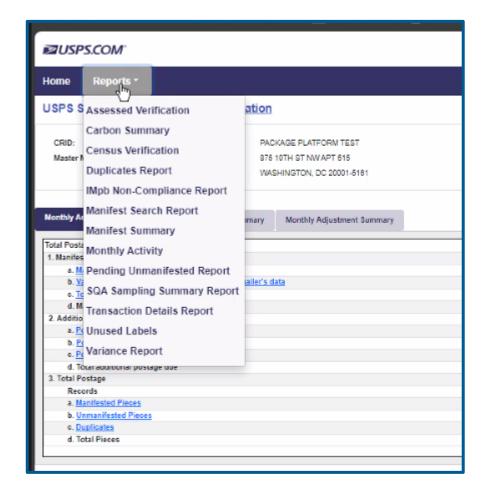
To customize data feeds, you'll need complete the following:

- Navigate to the Informed Visibility service on the BCG
- 2. Click "Go to Service" to enter the IV-MTR application
- From the IV-MTR homepage, you can create and manage data feeds, select the data type of the date, select the file format and select the service for the delivery





# **Customized Data Feeds: Reports and Data Feeds**



Online Report (L = Live, P = Pilot)	Data Feed
Assessed Verification (L)	Duplicate Packages – Outbound (L, P) <sup>3</sup> Unmanifested Packages (L) <sup>3</sup>
Carbon Summary (L, P)	N/A (L)
Census Verification (L)	Census Attributes (L,P)
Duplicates Report (L, P1)	Duplicate Packages – Outbound (L,P) <sup>3</sup>
IMpb Non-Compliance Report (L, P²)	N/A
Manifest Search Report (L, P)	N/A
Manifest Summary (L, P)	N/A
Monthly Activity (L, P)	N/A
Pending Unmanifested Report (L, P)	Unmanifested Packages (L,P) 3
SQA Sampling Summary Report (L)	SQA Package Level Details (L) SQA Monthly Assessment (L) SQA Monthly Transaction (L)
Transaction Details Report (L, P)	Details – Domestic Outbound (EPS data feed) (L,P)
Unused Labels (L)	Unused Labels (L,P)
Variance Report (L, P)	N/A
N/A	Postage Errors and Warnings (PEW)
N/A	Pricing Notification

<sup>&</sup>lt;sup>1</sup> No amounts for Pilot



<sup>&</sup>lt;sup>2</sup> Only shows warnings for Pilot, doesn't show assessments

<sup>&</sup>lt;sup>3</sup> Live mailers receive data for charged assessments only; Pilot mailers receive data for warnings only

# **Questions**

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